

## JOBIN JOSE

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### EDUCATION

- 2017 – 2018: **MSc Computer Science - Data Science**  
*Trinity College Dublin, Ireland*  
**Modules:** Scalable Computing, Data Analytics, Data Visualisation, Machine Learning, Security and Privacy, Text Analytics, Applied Statistical Modelling, Optimisation Algorithms for Data Analysis
- 2010 – 2014: **Bachelor of Technology - Computer Science and Engineering**  
*Government Model Engineering College, Cochin (CUSAT), India*  
**Aggregate – 72.6%**  
**Final Year Project: OLAP on Big data for Identifying Consumer Behaviour**  
*Developed an analytics tool that provides insights on consumer churn by analysing historical consumer data in the telecom sector*  
**Third Year Project: Online Portal for Intellectual Property Rights (IPR)**  
*Developed a website that provides information and awareness about Intellectual Property Rights*

### WORK EXPERIENCE

SAP SE, Bangalore, India

Developer Associate, April 2015 – September 2017

- Part of AFS Development Support; AFS is based on SAP's core ERP, tailored for fashion industry
- Holds expertise in MM and AFS-MM topics and familiar with AFS-SD, AFS-PP, SCM-APO-INT-AFS, AFS-BD, AFS-HU, Procurement, MRP and ARUN areas
- Holds expertise in customer collaboration, de-escalation and handling of critical incidents
- Conducts Quality assurance and Compliance events within the team to ensure quality of work and adherence to data protection standards
- Travels globally to handle critical customer escalations, through SAP's expertise on demand program; the most recent de-escalation was with Movado Group International, New Jersey, USA

Broadcom Corporation, Bangalore, India

Test Engineer, May 2014 – March 2015

- Ensured Compatibility of Broadcom's Wireless LAN products with Microsoft's Hardware Certification Specifications by running WHQL testing in WHCK framework
- Set up multiple test beds to be controlled by a single Test Manager Machine, a feat previously unachieved by Bengaluru WHCK team
- Worked on various automation tasks, and scripted various batch files to aid the test runs

### INTERNSHIP

Cognicor, Cochin, India, May – June 2013

- Designed and developed the UI for a web application for processing complaints using NLP
- Developed a Complaint registration App for Twitter platform using Twitter's REST API
- Integrated the above NLP application with Zendesk to provide a seamless CRM experience

### TEST SCORES

GRE: **324/340** (Quantitative 165/170, Verbal 159/170), September 2016

TOEFL iBT: **112/120**, October 2016

IELTS Academic: **8.0**, February 2017

IELTS General Training: **8.0**, April 2017

## SEMINAR / WORKSHOPS

- Presented a seminar on the security and usability aspects of CAPTCHAs (Completely Automated Public Turing test to tell Computers and Humans Apart) and how to overcome their weaknesses, Cochin, October 2016
- Attended BlackBerry application development Hackathon held at Startup Village, March 2013
- Participated in a Microsoft Techdays, a workshop on Windows app development, St. Joseph's College of Engineering and Technology, Pala, February 2013

## PROFESSIONAL TRAINING

### SAP Labs, Bangalore, 2015

- Technical trainings: SAPTEC, BC400, BC401, BC414, BC430 (All courses related to SAP ABAP), Core Java, Android Studio Essential Training (Lynda.com)
- Business & Functional trainings: SAP01, SCM 510, SCM 515, SCM500, SCM600, ICP310, ICP320 (All courses related to SAP ERP, SAP AFS, SAP SCM), Managing Experts (Lynda.com)

## INDUSTRIAL VISITS

- Visited CAT Entertainments, Kochi and learned about digital film making, Cochin, May 2013
- Visited the Headquarters of FWD Life magazine, and learned content management and presentation, Cochin, May 2013

## TECHNICAL SKILLS

**Skilled in:** ABAP, R, C, C++, Java, HTML, CSS, JavaScript, PHP, MySQL, Hardware Assembly, WHCK Studio, JIRA, FIORI, UI5, XML, Python, Tensorflow, scikit-learn, Machine Learning, UX, UI, Java Swing  
**Operating Systems:** Windows (98 and later, Server editions), Linux (Ubuntu/Kali flavours), macOS

## ACHIEVEMENTS

- Won the first place in Google Tensorflow challenge held by SAP Leonardo/ IoT Innovation Hub at SAP, May 2017
- Was voted to represent my team at ASUG SIG Fall Influence Meeting, which is the interaction platform for SAP AFS customers in USA held every year, Fort Wayne, Indiana, November 2016
- Runner's up on a case study on talent retention within SAP; the award was presented by **Stefan Ries, Chief Human Resources Officer, SAP SE**, during his visit to India; Bengaluru, February 2016
- Made it to the worldwide top 30 entries in SAP d-kom 2016 Photography contest, and received a memento from **Bernd Leukert, Chief Technology Officer, SAP SE**, Germany
- Won in several coding competitions held at Rajagiri School of Engineering and Technology in association with Abhiyantriki 2013, the college's tech fest, Cochin

## EXTRACURRICULAR ACTIVITIES

- Part of IMS cloud pioneers; we created a cloud curriculum for SAP employees, February 2017
- Participated in 'Aawishkar 2016', an SAP internal Hackathon, and created a cross platform (Android, iOS, Browser) app that has features which are missing on JIRA, November 2016
- Developed a Rewards and Recognition portal on HCP which was used by my colleagues to vote for outstanding colleagues. I worked on the frontend using UI5, June 2016
- Served as the Captain of AFS, FMS and Retail teams for IMS Compliance Champions League, Bengaluru, December 2016
- Served as the Captain of AFS team for the IMS Quality week, Bengaluru, March 2016
- Developed a Personal Website that summarizes my work – [jobin jose.github.io](http://jobin jose.github.io)
- Redesigned my College's website and developed its wireframe layout, Cochin, October 2013
- Tested the infrastructure and created a LAN map for my college, Cochin, August 2013
- Part of the web team, MEC Association of Computer Students, Cochin, 2013
- Served as the College Senate Member for two Academic Years, 2010 – 2011 & 2012 – 2013
- Part of the design team in Excel 2013 & Excel 2012. 'Excel' is the annual techno-managerial symposium held in Govt. Model Engineering College, Cochin